

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN



0000172622

ARIZONA CORPORATION COMMISSION

ORIGINAL

August 12, 2016

To: Docket Control

RE: ARIZONA PUBLIC SERVICE – Customer Comments

Docket No: E-01345A-16-0036 and E-01345A-16-0123

Arizona Corporation Commission
DOCKETED

AUG 15 2016

DOCKETED BY

[Signature]

Please docket the attached 9 opinions (including 1 Petitions) with 3 customer signatures opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 AUG 15 P 3:17

E-1345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/8/2016
Opinion Number: 2016 - 133730 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/8/2016 10:30 AM

First Name: Bonnie **Last Name:** Parham **Account Name:** Bonnie Parham
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against
Don't agree

		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/8/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 8/10/2016
Opinion Number: 2016 - 133821 **Priority:** Respond within 5 business days
Opinion Codes: Other - Net Metering **Closed Date:** 8/10/2016 4:10 PM
Rate Case Items - Demand/ Opposed

First Name: Anonymous **Last Name:** Anonymous **Account Name:** Anonymous
Anonymous
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric
For Assignment **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

From: <<< REDACTED >>>

Sent: Tuesday, August 09, 2016 11:06 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Demand Charges and Net Metering Cuts

I would like to express my opinion that there should be NO demand charges and net metering cuts for solar homeowners. It has come to my attention that APS is proposing these. Why would you allow then to pay solar homeowners less than the true value of the energy produced? Makes no sense to me since they will be getting the energy created by the solar panels.

Seems to me big businesses always come up with a way to gouge the middle class just trying to keep our heads above water. The reason I needed to check into the solar option is purely based on my electric bill skyrocketing. Now, as I provide energy back to them they want to lower the value of the energy I'm producing to them.

I just wanted to let you know my opinion when these are voted on.

Thank you for your time.

A concerned resident of Prescott Valley, Arizona

		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/10/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed			

Date:	Analyst:	Submitted By:	Type:
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E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

8/10/2016

Michael Buck

Telephone

Investigation

Entered into the record and docketed. Closed.

E - 01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/5/2016
Opinion Number: 2016 - 133716 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 8/5/2016 3:57 PM
 Other - Net Metering

First Name: PETITION **Last Name:** PETITION 3 **Account Name:** PETITION
PETITION 3

Address: <<< REDACTED >>>

City: Gilbert

State: AZ

Zip Code: 85233

Company: Arizona Public Service Company

Division: Electric

For Assignment

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

3 opposed with same letter as follows:

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Signed:

Alanna Dawson

Louise Harris

Lisa Edington

Investigation			
Date:	Analyst:	Submitted By:	Type:

E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

8/5/2016

Roxanne Best

Email

Investigation

Comments noted for record and docketed. Closed.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 8/15/2016
Opinion Number: 2016 - 133888 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/15/2016 8:43 AM

First Name: Carlos **Last Name:** Ayala **Account Name:** Carlos Ayala
Address: <<< REDACTED >>>
City: Peoria **State:** AZ **Zip Code:** 85345
Cell: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

I make \$300 per week and my electric bill is \$427. For you to raise prices, it is unacceptable.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/15/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee	Phone: <<< REDACTED >>>	Opinion Date: 8/15/2016
Opinion Number: 2016 - 133892		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 8/15/2016 9:46 AM	

First Name: Thayer and Thelia	Last Name: Nightingale	Account Name: Thayer and Thelia Nightingale
Address: <<< REDACTED >>>		
City: Kirkland	State: AZ	Zip Code: 86332
Home: <<< REDACTED >>>		

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion

Docket Number: E-01345A-16-0036	Docket Position: Against
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Retired and old and already find it difficult to make budget without these increases. We wish there was another way. Everything increases like medical but due to inflation our income decreases.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/15/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 8/15/2016
Opinion Number: 2016 - 133894 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/15/2016 10:49 AM

First Name: Val **Last Name:** Kowal **Account Name:** Val Kowal
Address: <<< REDACTED >>>
City: Phoenix **State:** AZ **Zip Code:** 85032
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Please do NOT raise the rates for electricity again. I have seen no reasoning behind raising rates and APS having a monopoly on electric providers, it is already outrageously high. Comparing out last year's bill to this year--same time/temp/days, we are looking at a 8-10% increase in the amount.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/15/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee	Phone: <<< REDACTED >>>	Opinion Date: 8/15/2016
Opinion Number: 2016 - 133884		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 8/15/2016 10:55 AM	

First Name: Le'Undo	Last Name: Adams	Account Name: Le'Undo Adams
Address: <<< REDACTED >>>		
City: Chino Vally	State: AZ	Zip Code: 86323
Cell: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

A New Rate Increase Is Just Not Fair to The Community!! ,I. Am A Disabled American Veteran!! My Income Is A Set,Amount!!,& You Guys are going To make It Very difficult for me to Pay My Utilitys(Water)!! ,It Just The Status quo For You Big Company's To Always Take More Money From the Poor Little People!! , THAT'S BARELY MAKING IT!! ,NO!! ,I DON'T APPROVE OF A RATE HIKE!! , "BUT YOU ALWAYS DO WHAT YOU WANT"!!!! ,DESPITE WHAT IS LITTLE PEOPLE HAS TO SAY!!!!!! ,IT'S JUST NOT RIGHT!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/15/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 8/11/2016
Opinion Number: 2016 - 133848 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/15/2016 11:35 AM
 Rate Case Items - Demand/ Opposed
 Other - Net Metering

First Name: PETITION **Last Name:** PETITION 3 **Account Name:** PETITION
PETITION

Address:

City: **State:** **Zip Code:**

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Received the following identical comments from 3 customers representing households opposed to the proposed rate case.

Subject: Reject the APS attack on consumers

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,

Submitted by: 1. Teri McGovern-Nintzel 2. Bill Williams 3. Alex Leon

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/15/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

E-01345A-16-0123